

# 24/7 ONLINE ACCOUNT MANAGEMENT & PAYMENTS



## Online Payment Portal






Crystal Springs Water District is excited to announce our Customer Web Portal, enabling you to manage your utility account and make payments online 24/7/365. Creating your account is simple. First, start by navigating to the Customer Web Portal using one of the three options below.

1. Go Online to:
  - Click "My Account" in the top-right corner.
  - Click "Pay Bill / Manage My Account"
2. Navigate to the portal by going to <https://cswdhr.epayub.com>
3. Scan the QR Code below using your smartphone camera.

After you have navigated to the Customer Web Portal, select "Register" to create an account. Once your account is created, you can pay your water-sewer bills, view your payment and usage history, and much more. Under the User Profile section, you can also sign up for text notifications. For example, you can receive text alerts once your bill is generated to let you know it is available to be viewed and paid online.

You can also select "Quick Pay" to make a payment online without creating an account.

## SAVE TIME. SKIP THE LINE. PAY ONLINE.

-  VIEW USAGE AND PAYMENT HISTORY
-  SET UP RECURRING PAYMENTS
-  SIGN UP FOR PAPERLESS BILLING
-  RECEIVE EMERGENCY NOTIFICATIONS
-  CALL AND TEXT PAYMENT OPTIONS



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