



Water Pressure Problems and Solutions

Crystal Springs Water District is committed to providing you with clean, safe drinking water.

Occasionally, the pressure regulator located at the meter may malfunction, allowing mainline pressure to pass through the meter and into your service line. The District is responsible for maintaining and replacing this regulator, which is installed before the meter, solely to protect the meter from high pressure. **It is recommended that each customer install a regulator on his/her side of the meter to prevent potential damage to customer property.**

WHAT IS HIGH PRESSURE?

A sign of high pressure is an unusually strong burst of water when the faucet is turned on, or fluctuations in pressure while the water is running. Another common symptom of high pressure is a water heater pop-off valve which will not seat, and leaks by through the overflow. Be certain that your pop-off valve overflow is plumbed to an outside drain, which will prevent unexpected water damage to your floors and furnishings.



If you suspect a pressure problem, please call Crystal Springs Water District before you incur the expense of a plumber. **The regulator at the meter can be adjusted, rebuilt or replaced at no expense to the customer.** In most cases, high/low pressure is not an emergency condition, so please call or email during normal business hours, or leave a voicemail message after hours.

If you need your water turned off to make a repair, please contact the District Office at (541) 354-1818 or office@cswdhr.com

CRYSTAL SPRINGS WATER DISTRICT

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