

A Newsletter Prepared by Crystal Springs Water District

Issue 8 February 2020

Office Hours	Dear Customers,			
8:00am-4:30pm				
Monday-Friday	Crystal Springs Water District must invest in major infrastructure improvements to continue to provide safe and reliable service to our customers. We are dedicated to provide reliable water service in a cost-effective manner while protecting our resources and the publics health. Crystal Springs Water District strives to keep its cost as low as possible, however our cost in repairing and replacing our infrastructure are beyond our District's control.			
Office Phone #				
(541) 354-1818				
Emergency #				
(541) 806-3818	The Board of Directors approved a five year rate adjustment in 2017 to continue to maintain appropriate funding necessary to cover future projects. The District has had minimal rate in- creases since the 1990s. The cost of maintenance and repairs have skyrocketed. The total estimated cost of repairing and replacing pipe is \$48.8 million dollars over the next 20 years. These rate increases will enable us to work on essential projects of pipe replacement and re- pairs throughout the District.			
Office Email:				
office@cswdhr.com				
Supt. Fred Schatz				
Email:				
fred@cswdhr.com	Feel free to contact me or my staff with any additional questions or concerns you may have.			
Bills are mailed on the 1st, and are due on the 15th	Thank you, Frederick W. Schatz Superintendent Sign up for text messaging alerts from CSWD! Boil Water Notices—Constructions Alerts We will keep you notified in emergencies. Call office or email at office@cswdhr.com to provide us with your updated phone numbers.			
of every month.				
Website:				
and the second sec				
www.cswdhr.com		ou notified in emergencies. (Call office or email at office@csv	vdhr.com to provide us with your updated phone numbers.
www.cswdhr.com			Call office or email at office@csv red for others is a life wor	
www.cswdhr.com Board Meetings	Rate Schedul	"Only a life liv		
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Board Meetings	Rate Schedul	"Only a life liv e	red for others is a life wor	thwhile." -Albert Einstein
Board Meetings 3pm on the		"Only a life liv e <u>Current</u>	red for others is a life wor 2020-2021	thwhile." -Albert Einstein 2021-2022
Board Meetings 3pm on the third Thursday	3/4"	"Only a life liv e <u>Current</u> \$48.80	ed for others is a life wor 2020-2021 \$56.35	thwhile." -Albert Einstein 2021-2022 \$64.60
Board Meetings 3pm on the third Thursday of every month.	3/4" 1"	"Only a life liv e <u>Current</u> \$48.80 \$69.25	ed for others is a life wor 2020-2021 \$56.35 \$80.75	thwhile." -Albert Einstein 2021-2022 \$64.60 \$93.30

We would like to hear your questions, concerns and support about the current rate structure. Please email office@cswdhr.com with the subject "rates", and they will be forwarded to your Board of Directors.

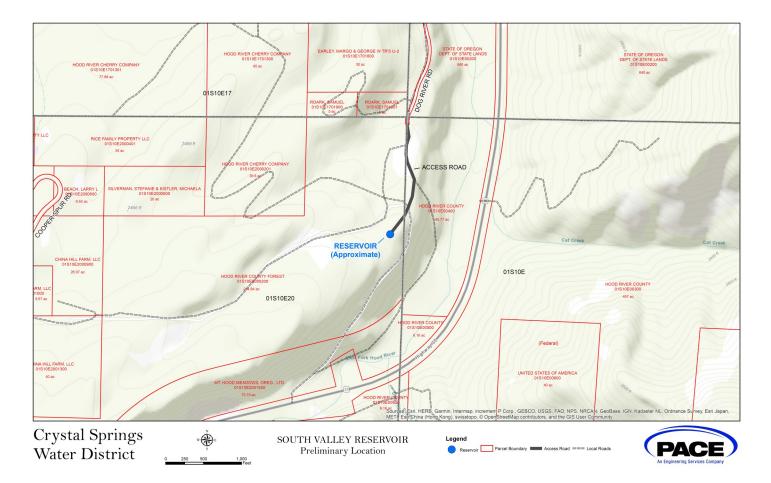
South Valley Reservoir Project

The District has secured funding from Oregon State Safe Drinking Water Program for the construction of the 800,000-gallon reservoir. This is an important reservoir for meeting the needs of the District as a whole. We currently have no way to take the spring off line without disturbing service for our customers. This has been a noted deficiency in our past three 20 year master plans.

Estimated Project Cost \$2,997,000.00 Forgivable Loan Amount \$280,000.00

Project Status:

- Public hearing March 16, 2020 with Hood River County Commissioners for easement and lease agreement. If you would like to attend it will be held at the County Business Administration Building, 601 State Street, Hood River, OR 97031.
- Hood River County finished clearing the road easements and reservoir site.
- Archeological review and environmental review have been completed.
- Plans are in review at Hood River County Planning Department.
- Design is 100% finished.
- Project will go out to bid spring of 2020



"Whoever is happy will make others happy too." -Anne Frank

West-Side Reservoir Project:

1,268' 12" DIP installed on Lippman Rd.

2,180' 10" DIP installed on Wy'East Rd.

Phase II of the project being reviewed by Hood River County Planning Department.

Project will go out for bid in spring of 2020.

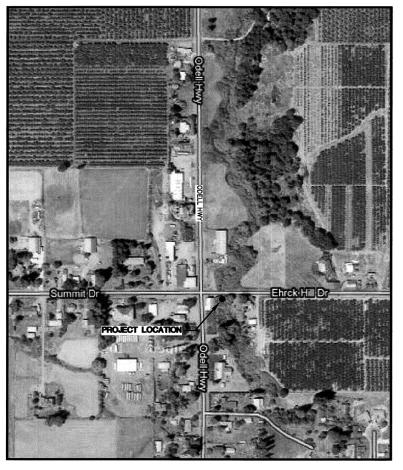
Construction will start summer of 2020.

District will work with Infrastructure Finance Authority for additional construction time and additional funding if necessary.



"When you reach the end of your rope, tie a knot in it and hang on." -Franklin D. Roosevelt

Ehrck Hill Bridge Project:



Replacing 6" water line that was abandoned during bridge construction. Once complete, it will improve fire flows and redundancies in the Odell area of our District.

160' 6" DIP to be installed. Beam Excavating was awarded the bid and construction will finish by the end of January.



January 2019-December 2019 Progress Report

- 433 meters were replaced as part of our meter replacement program.
- 12,919' of 2" and smaller pipe replaced.
- 1,910' of 6" pipe installed.
- 7,720' of 10" pipe installed.
- 1,268' of 12" pipe installed.

Crystal Springs Water District is in full compliance with the Oregon Health Authority.

Please let us know how we can better serve you.

office@cswdhr.com

Thank you!

"Don't be distracted by criticism. Remember -- the only taste of success some people get is to take a bite out of you." -Zig Ziglar